



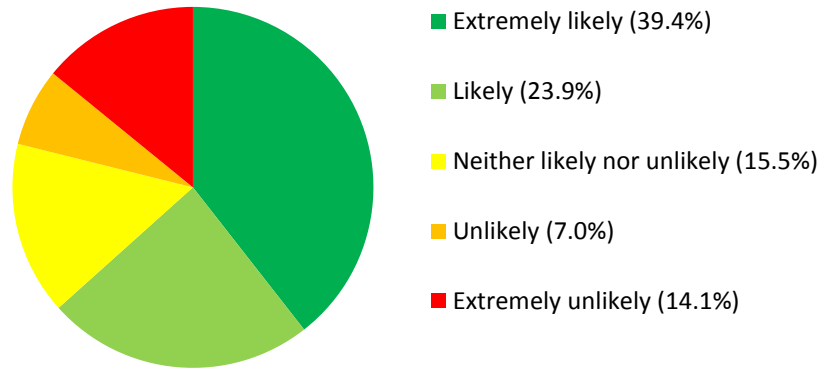
## Responses to Patient Two Minute Survey

Total Responses Collated: 71

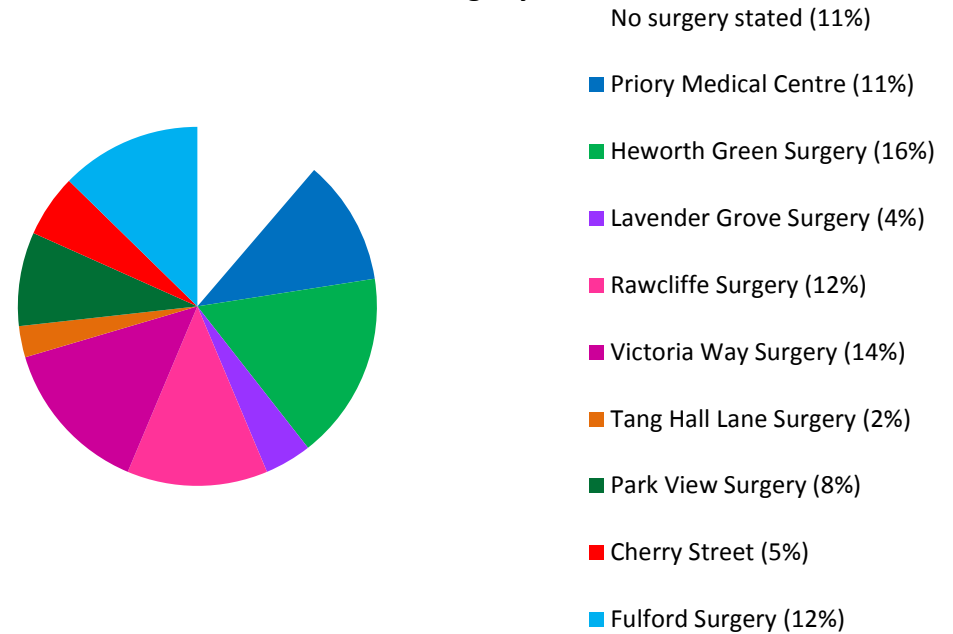
Collation Period: April – June 2017

Next Collation Period: July – September 2017

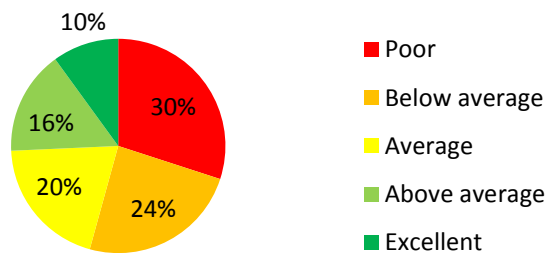
### How likely are you to recommend our GP Practice to friends and family?



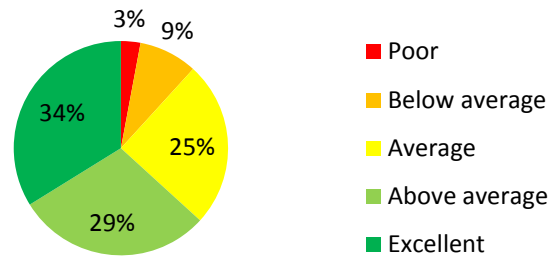
### Usual Surgery



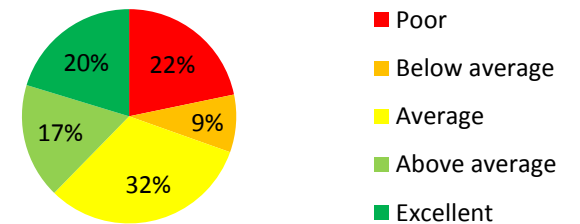
### Getting Through on Telephone



### Handling of Phone Call



### Appointment System in Surgery





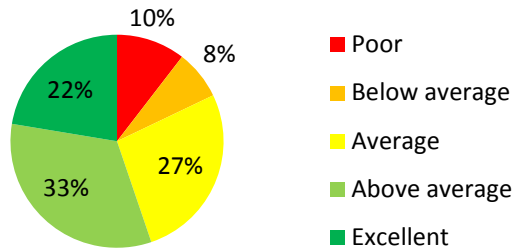
# Responses to Patient Two Minute Survey

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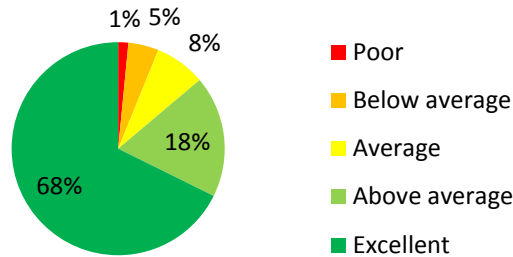
Collation Period: April – June 2017

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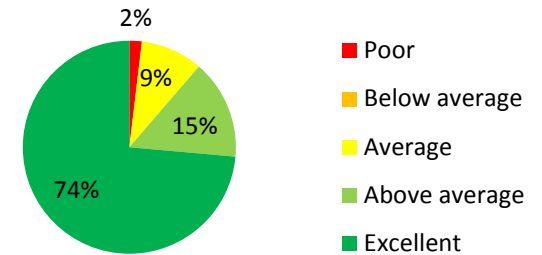
## Waiting time in Surgery



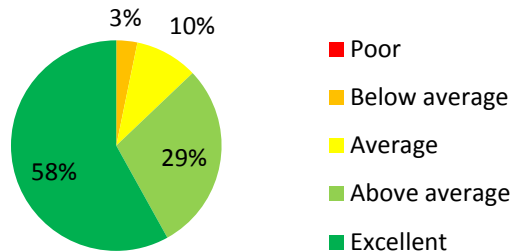
## Manner of Doctor



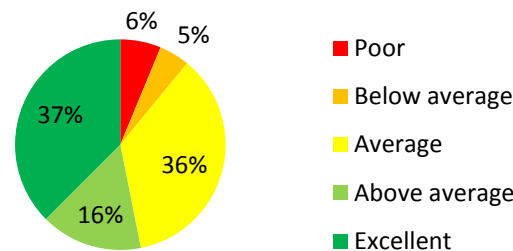
## Manner of Nurse



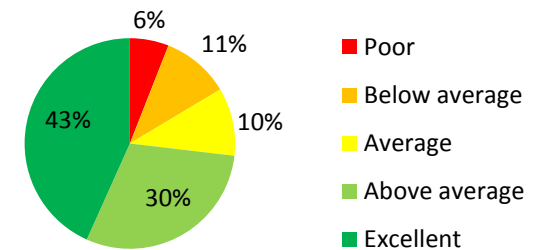
## Manner of Receptionist



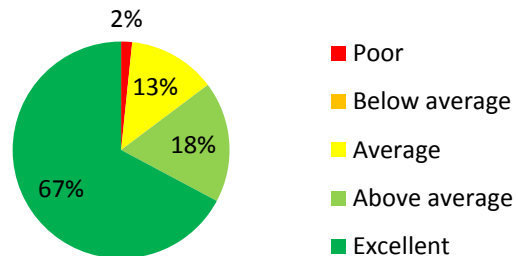
## Appointment Length



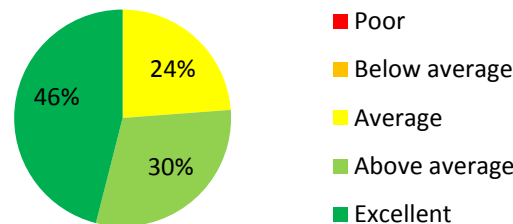
## Explanation by Clinician



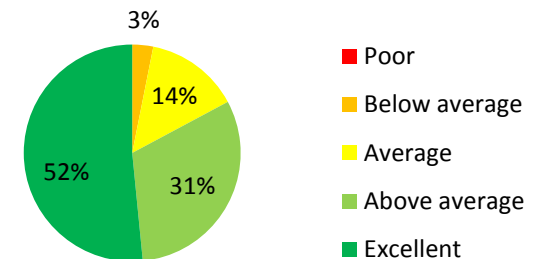
## Confidentiality / Discretion

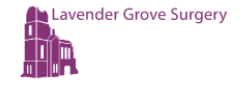
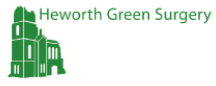


## Surgery Comfort / Facilities



## Cleanliness of Environment





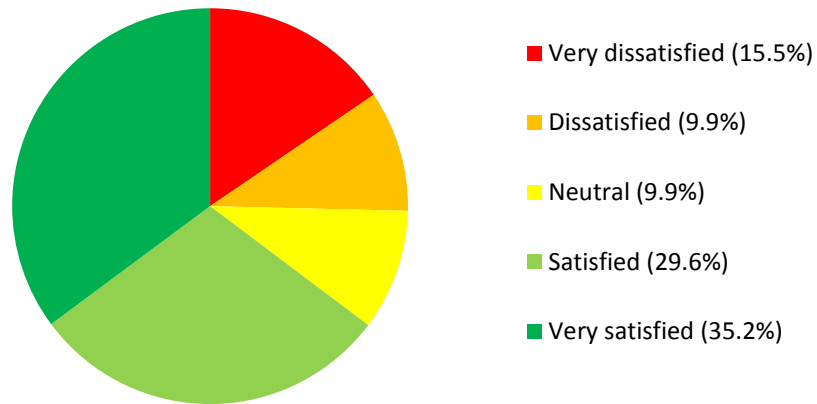
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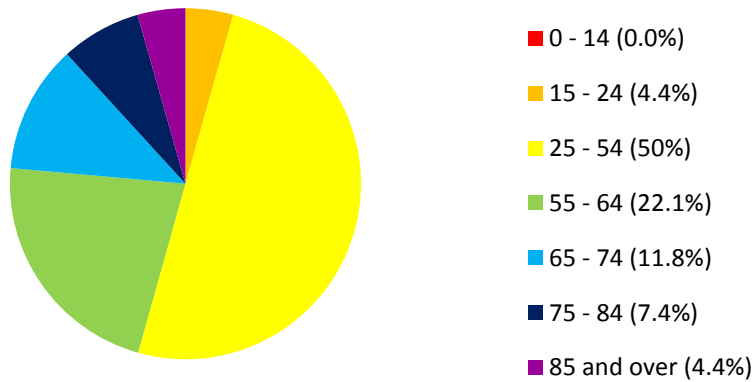
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### Overall Opinion of Service



### Age of Respondents



### Gender of Respondents

